



**International  
Detention Coalition**  
Human rights for detained refugees,  
asylum seekers and migrants

# **Regional Platform and Program of Learning and Action on Alternative Care Arrangements for Children in the Context of International Migration in the Asia Pacific**

31 May 2021

Virtual Workshop:  
Case Management Approaches



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## Regional Platform Virtual Workshop: Case Management 31 May 2021

### Rationale:

The International Detention Coalition (IDC) and Secretariat of the Asia Dialogue on Forced Migration (ADFM) are pleased to progress the regional platform and program of learning and action on alternatives to the detention of children in the context of migration in Asia Pacific, building on meetings held in November 2019 and December 2020. This peer-learning platform brings together individuals from policy and implementing agencies in the governments of Thailand, Indonesia, Malaysia, Australia, and New Zealand as well as civil society and international organisations, in order to share positive practice and concrete examples of what is working.

The focus of the next session is the benefits of case management for children in the context of international migration and how it has been implemented to date in the region. Case management has been identified as a topic of significant interest by regional platform participants. This workshop will be a practical discussion about what makes case management approaches effective, what services are required, and the benefits of using case management approaches in a migration context. We look forward to hearing reflections from each country about their own experience with case management approaches, what has worked well, and what challenges have been faced. We are grateful to have had input from platform participants in putting this provisional agenda together.

### Provisional Agenda:

The session will take place over 2.5 hours on Zoom on 31 May 2021. All discussions will take place under the Chatham House Rule, including in the chat box. Simultaneous interpretation will be available in Thai and Bahasa Indonesia.

Time	Topic	Additional information
12:00pm BKK/JKT 1:00pm KL 3:00pm AEST 5:00pm NZT	<u>Welcome and introduction</u>	<ul style="list-style-type: none"> <li>• Welcome new members</li> <li>• Brief outline of past activities of the ATD Peer-Learning Platform</li> <li>• Outline purpose of today's session</li> </ul>
12:10pm BKK/JKT 1:10pm KL 3:10pm AEST 5:10pm NZT	<u>Session 1:</u> Community centred case management approaches	<ul style="list-style-type: none"> <li>• Brief overview of case management approaches</li> <li>• Facilitated discussion between SUKA Society and Host International about case management approaches</li> <li>• Question and answer session</li> <li>• Share perspectives from the group from other contexts</li> </ul>
1:00pm BKK/JKT 2:00pm KL 4:00pm AEST 6:00pm NZT	<u>Session 2:</u> Country contexts	<p>Small group discussions about case management approaches in country groups.</p> <p><i>Discussion questions:</i></p> <ul style="list-style-type: none"> <li>• <i>Based on what you have heard about case management, is this approach already being used in your country? If so, how?</i></li> <li>• <i>How can we strengthen or expand case management in the migration context?</i></li> <li>• <i>How could the peer learning platform help in terms of future topics or exchanges?</i></li> </ul> <p>Plenary: Share ideas from small group discussion</p>
2:10pm BKK/JKT 3:10pm KL 5:10pm AEST 7:10pm NZT	<u>Summary and key ideas:</u>	<ul style="list-style-type: none"> <li>• Summarise key discussion points and ideas for the regional platform and program of learning and action to take forward</li> <li>• Confirm timing and topic of next session</li> </ul>
Close at 2:30pm BKK/JKT; 3:30pm KL, 5:30pm AEST, 7:30pm NZT		

Please ensure you are using the latest version of Zoom.  
You can do this by following the instructions in this link: <https://support.zoom.us/hc/en-us/articles/201362233-Upgrade-update-to-the-latest-version>

#### Logistics:

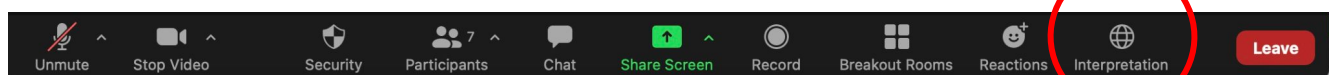
1. We recommend joining the call 5 minutes ahead of the start time.
2. You can join the call by phone or video, but video is strongly preferred.
3. Start the Zoom call on your computer or tablet by clicking the link in the calendar invitation you have received in advance:  
<https://us02web.zoom.us/j/82845177075?pwd=TDBFOHJCdEk4MkxNRXZ4NXo0eWRJQT09>
4. For those **without** Zoom installed please click “join from browser” at the bottom of the screen. For those **with** Zoom installed please click “open zoom.us”.
5. If prompted, please enter your name.
6. If prompted, please enter the meeting ID (828 4517 7075) and password (401761).
7. If phoning in, press # when asked for participant ID.
8. If you have any trouble connecting, please contact [adfm@cpd.org.au](mailto:adfm@cpd.org.au)

#### Discussions:

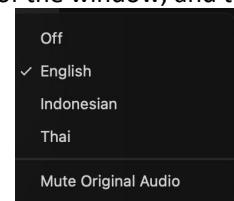
- Please “mute” your microphone when you are not speaking.
- When you would like to contribute to the conversation please click “Participants” at the bottom of the window, then click “Raise hand”.
- Use the “Chat” function at any time to share reflections, ask questions or engage in one-on-one dialogue.
- Please respect the Chatham House Rule with both “chat” and verbal contributions. Recording the session, or copying “chat” for reasons other than personal use, would be in contravention of the Rule that is essential to creating an environment of trust in the Council.

#### Interpretation:

- The primary language used in the discussion will be English, and simultaneous interpretation will be available on Zoom in both Thai and Bahasa Indonesian.
- **To enable translation, please ensure you are using the latest version of Zoom. You can do this by following the instructions in this link: <https://support.zoom.us/hc/en-us/articles/201362233-Upgrade-update-to-the-latest-version>**



- At the start of the session, please click the “**interpretation**” icon at the bottom of the window, and then select the language you would like to listen from the pop-up menu:



If you have any problems during the session, please contact  
‘Tech Support’ via the chat function

## Provisional participant list:

Name	Organisation	Country
Amira Reindorf	Child Wellbeing Officer, <b>Department of Home Affairs</b>	Australia
Anderson Selvasegaram	Executive Director, <b>SUKA Society</b>	Malaysia
Annabel Brown	Program Director, <b>Centre for Policy Development</b>	Australia
Caitlin McCaffrie	Policy Adviser, <b>Centre for Policy Development</b>	Australia
Carolina Gottardo	Director, <b>International Detention Coalition</b>	International
David Keegan	CEO, <b>Host International</b>	Australia
Farida Wahid Muchtar (TBC)	Head, Sub-Directorate Instrument Economic, Social and Cultural Rights, Directorate General of Human Rights, <b>Ministry of Law and Human Rights,</b>	Indonesia
Gading Gumilang Putra	National Legal Service Officer, <b>Jesuit Refugee Service</b>	Indonesia
Gatot Subroto	Expert Team (Immigration) National Task Force on Handling Foreign Refugees, <b>Coordinating Ministry of Political, Legal and Security Affairs</b>	Indonesia
Izyan Hazwani Ahmad	Office of the Children's Commissioner, <b>Human Rights Commission of Malaysia (SUHAKAM)</b>	Malaysia
Janan Wuttithawee	Director of Shelter for Children and Families Coordinator Sub-Division, Department of Children and Youth, <b>Ministry of Social Development and Human Security</b>	Thailand
Jirapreya Kongkul	Social Developer, Practitioner Level, Department of Children and Youth, <b>Ministry of Social Development and Human Security</b>	Thailand
Josef Szwarc	General Manager, Community and Sector Development, <b>Foundation House</b>	Australia
Joshua Ericsson	Program Manager, <b>HOST International</b>	Malaysia
Katchada Prommachan	Thailand Country Manager, <b>HOST International</b>	Thailand
Kiradit Sachdev	First Secretary, Social Division, Department of International Organisations, <b>Ministry of Foreign Affairs</b>	Thailand
Komkanok Wathanaboom	Policy, Advocacy and Communication Coordinator, <b>Asylum Access Thailand</b>	Thailand
Kyi Thar	Project Director, Urban Refugee Program, <b>Jesuit Refugee Service Thailand</b>	Thailand
Laura Fragiaco	Child Protection Specialist, Child Protection Systems & Social Service Workforce Strengthening, <b>UNICEF East Asia and Pacific Regional Office</b>	International
Mattarin Kornchaiya	Social Worker, Department of Children and Youth, <b>Ministry of Social Development and Human Security</b>	Thailand
Mattika Mathurapotwachana	Director of Programs, <b>Step Ahead Foundation, Thailand</b>	Thailand
Mic Chawaratt Chawarangkul	Southeast Asia Programme Manager, <b>International Detention Coalition</b>	International
Min Yamada Park	Asia Pacific Programme Officer, <b>International Detention Coalition</b>	International
Naiyana Thanawattho	Executive Director, <b>Asylum Access Thailand</b>	Thailand
Ni Ni Aung	Project Manager (Policy and Partnerships), <b>Regional Support Office of the Bali Process on People Smuggling, Trafficking in Persons and Related Transnational Crime (RSO)</b>	International

Noor Aziah Hj. Mohd. Awal	Children's Commissioner, <b>Human Rights Commission of Malaysia (SUHAKAM)</b>	Malaysia
Nur Liyana Adlin Binti Mohd Nasarudin	Assistant Secretary, Office of the Children's Commissioner, <b>Human Rights Commission of Malaysia (SUHAKAM)</b>	Malaysia
Parinya Boonridrerthaikul	Child Protection Officer (Children Affected by Migration), <b>UNICEF Thailand</b>	International
Paula Atrill	General Manager, International Casework and Adoption, <b>Oranga Tamariki-Ministry for Children</b>	New Zealand
Pitchayadet Osathanon	Senior Policy Analyst, <b>Office of the National Security Council</b>	Thailand
Piyanart Laongthong	Social Worker, Professional Level, Department of Children and Youth, <b>Ministry of Social Development and Human Security</b>	Thailand
Quek Kia Ann	Children's Division, <b>Department of Social Welfare</b>	Malaysia
Rafidah Binti Abdul Aziz	Principal Assistant Director, Children's Division, <b>Department of Social Welfare</b>	Malaysia
Sara Ibrahim Warda	Assistant Secretary, Office of the Children's Commissioner, <b>Human Rights Commission of Malaysia (SUHAKAM)</b>	Malaysia
Sharyn Titchener	Manager of the International Child Protection Unit, <b>Oranga Tamariki-Ministry for Children</b>	New Zealand
Shellie Carr	Director, Child Wellbeing, <b>Department of Home Affairs</b>	Australia
Simon Shugg	Child Wellbeing Officer, <b>Department of Home Affairs</b>	Australia
Sriprapha Petcharamesree	Senior Lecturer, Ph.D. Program in Human Rights and Peace Studies, <b>Institute of Human Rights and Peace Studies, Mahidol University</b>	Thailand
Su-Anne Lee	Child Protection Specialist, <b>UNICEF Malaysia</b>	International
Sulaksana Suwakhon	Social Worker, Practitioner Level, Department of Children and Youth, <b>Ministry of Social Development and Human Security</b>	Thailand
Thanoot Thayathum	Squad Leader Sub-Division 4 Investigation Division, <b>Immigration Bureau</b>	Thailand
Vanessa Valeri	Assistant Director, Child Wellbeing Operations Section, Immigration and Settlement Services Group, <b>Department of Home Affairs</b>	Australia
Vijeyatharzhini Bathmanathan	Assistant Secretary, Policy and Strategic Planning Division, Children's Policy Unit, <b>Ministry of Women, Family and Community Development, Malaysia</b>	Malaysia
Vivienne Chew	Asia Pacific Coordinator, <b>International Detention Coalition</b>	International
Wanchit Thanudkit	Deputy Inspector of Subdivision 4, Investigation, <b>Immigration Bureau</b>	Thailand

# COMMUNITY PLACEMENT & CASE MANAGEMENT (CPCM) PROGRAM

A Holistic Community-Based Alternative to Immigration Detention for Children

## PROGRAM OVERVIEW

SUKA Society's CPCM Programme uses a holistic case management approach centred around child well-being and rights. One of the core programme components is finding safe, permanent and stable home environments for unaccompanied and separated children (UASC) in Malaysia through community placement.

## THE CPCM PROGRAM

The program has case managed **56 unaccompanied children** since 2015.

**84%** 

**16%** 



from 3 countries of origin:

- Afghanistan
- Somalia
- Myanmar

## KEY SUCCESSES



**No child absconded** from community placements



All children **remained engaged** with the migration resolution process



All children received **material support** for housing, food and basic healthcare



**89%** of children in need of **health interventions** were supported



**96%** of children gained access to **education**



Significantly **improved overall well-being** of the children while **costing 90% less** than immigration detention

A 2019 independent evaluation by Lighthouse Partnerships of the CPCM has shown that it can help avoid costly, harmful and unnecessary immigration detention of UASC in Malaysia.

For more information, please contact  
Anderson Selvasegaram  
Executive Director, SUKA Society

 [enquiry@sukasociety.org](mailto:enquiry@sukasociety.org)



LIGHTHOUSE  
PARTNERSHIPS

# Case Management Approach



HOST International uses case management to strengthen individual wellbeing and support case resolution through skill building, community relationships and referral to local supports. We facilitate outcomes for individuals and local communities.

## Core Components

- 
**Trust and rapport building**  
 – ensuring cooperation and honesty
- 
**Assessment, planning and referral**  
 – Co-designing a plan of action and engaging local services
- 
**Capacity building**  
 – developing skills, competence, support networks and independence
- 
**Monitoring and reviewing**  
 – checking in on progress against the plan and updating when needed
- 
**Transition to independence**  
 – Enabling self agency and/or case resolution

## Outcomes Malaysia

Since November 2020

154 refugee children protected from harm



59% Girls 41% Boys



Rohingya/Myanmar Muslim Refugees



Age breakdown:  
 0-9 yrs (56)  
 10-14 yrs (34)  
 15-17 yrs (64)



20 refugees trained to identify and protect children at risk of harm

*Our work in Malaysia is part of the Protecting children affected by migration in Southeast, South, and Central Asia – a project, implemented by UNICEF and HOST International, and co-funded by the European Union and UNICEF.*

**PROTECTING CHILDREN AFFECTED BY MIGRATION**  
 IN SOUTHEAST, SOUTH AND CENTRAL ASIA



A project implemented by UNICEF and co-funded by the European Union and UNICEF

## Benefits



Partnering with 3 local Malaysian and refugee led community organisations



Emergency shelter support provided for vulnerable children and SGBV survivors



30 children and their families provided with emergency food assistance



Established referrals pathways to local services



Support compliance and status resolution needs of children and families



Engagement with and learning from refugee communities through refugee focal points



# PARTICIPANT PROFILES



## **Amira Reindorf**

### **Australia**

Ms Amira Reindorf has been working as a Child Wellbeing Officer with the Department of Home Affairs since September 2017, in mitigating risks in relation to children and their families in the detention space in Australia.

Prior to this appointment, she was working with the Australian Department of Health and Human Services. She has also worked with several non-government organisations in Australia as a social worker, mainly in the area of mental health.

Ms Reindorf holds a Bachelor of Social Work from the University of Tasmania and a Masters Degree by Research from Flinders University, Australia.



## **Anderson Selvasegaram**

### **Malaysia**

Mr Anderson Selvasegaram is the Executive Director of SUKA Society. He founded the organisation in 2010 as a solution focused organisation in the area of protecting and preserving the best interest of children. The organisation works on the following key areas: creating access to education for Indigenous children, protecting victims of human trafficking and advocating for alternatives to detention for children affected by immigration arrest and detention. In 2015, SUKA Society won the United Nations Malaysia Award in conjunction with the United Nations' 70th Anniversary.



Anderson holds a Bachelor of Science degree from Universiti Putra Malaysia. He was invited by the US State Department to attend the International Visitors Leadership Program (IVLP) in 2013. In 2016, he was appointed as the International Detention Coalition (IDC) Regional Advisor for Southeast Asia. He is currently advocating with the government to initiate an 'alternatives to detention for unaccompanied and separated minors' pilot program in Malaysia. He is also currently a member of the National Project Advisory Committee (PAC) for the EU-UNICEF Initiative.

## **Annabel Brown**

### **Australia**

Ms Annabel Brown is Program Director at the Centre for Policy Development (CPD), with oversight over CPD's migration and settlement related activities, including the Asia Dialogue on Forced Migration (ADFM) and the Cities and Settlement Initiative, focused on refugee economic participation in Australia. She is an experienced advisor and facilitator with over 18 years' experience supporting effective social and economic development in Australia and the Asia Pacific.



Annabel has particular expertise leading research and evaluation projects focused on understanding policy influence, advocacy, leadership development, governance, accountability and empowerment. Agencies and networks she has worked with include Transparency International, Oxfam, WaterAid, the Secretariat of Pacific Community, the Australian Public Service Commission and the Australian Aid Program.

Annabel has a Masters in International Development from RMIT University and a Bachelor of Arts from the University of Western Australia, majoring in philosophy. She is passionate about generating knowledge through collaborative processes, and using that to improve policy and practice.

## **Caitlin McCaffrie**

### **Australia**

Ms Caitlin McCaffrie is a Policy Adviser at the Centre for Policy Development (CPD) where she leads the Secretariat of the Asia Dialogue on Forced Migration (ADFM), providing policy analysis, advice and research on topics including migration governance, human trafficking, forced migration and refugee resettlement. Caitlin has previously worked in Phnom Penh in a number of human rights organisations, including Stanford University's WSD Handa Center for Human Rights and International Justice, managing programs on research, education, outreach and trial monitoring of the Extraordinary Chambers in the Courts of Cambodia.



Caitlin holds a Masters of Public Policy and Management Degree from the University of Melbourne and a first class Honours degree in International Studies from the University of Adelaide.

## **Carolina Gottardo**

### **International**

Ms Carolina Gottardo is a migrant lawyer and economist who has worked on human rights issues for more than 20 years in different countries and contexts. Her areas of specialisation are migration, asylum and gender. Carolina started at the International Detention Coalition (IDC) in November 2020. Before commencing at IDC, she was the director of the Jesuit Refugee Service (JRS) Australia for almost 4 years, and the director of the Latin American Women's Rights Service (LAWRS), a UK women's rights organisation working with refugee and migrant women for almost 6 years.



Carolina is currently a member of the board of the Asia Pacific Refugee Rights Network (APRRN) and the Global Coalition for Migration (GCM). Carolina is currently a member of the Global UN Women Expert Working Group to address the human rights of women in the Global Compact for Migration, and a co-lead of the UN Migration Network working group on regularisation pathways. Carolina has a Bachelor of Laws and Bachelor of Economics from the Universidad de los Andes, as well as a Masters in Development Management from the London School of Economics and Political Science.

## **Chawaratt Chawarangkul**

### **International**

Mr Chawaratt Chawarangkul (Mic) has been with the International Detention Coalition (IDC) as the Southeast Asia Programme Manager since July 2020. Prior to that, Mic served in a wide range of roles within the humanitarian, human rights and development fields across Asia and Africa, advocating for and protecting the rights of marginalised groups, building resilient communities, and promoting sustainable development environments for the poorest and most vulnerable. He also facilitated the development of the Thailand policy to end the immigration detention of children, and fostered the development of the national refugee screening mechanism in Thailand.



At IDC, Mic is working with coalition members and partners to prevent and reduce immigration detention, including through promoting alternatives to detention and the ending of child detention in Southeast Asia.

## **David Keegan**

### **Australia**

Mr David Keegan is the founder and Managing Director of HOST International, a not for profit charity working across the Asia Pacific region to assist refugees prepare for and find a new home. HOST International provides a range of direct aid and empowerment programs that build independence and encourage communities to be involved in solutions.



David is passionate about finding innovative solutions to complex problems and working with multiple stakeholders to implement approaches that build a fairer and more inclusive society. He is a qualified social worker and holds a Masters in Community Management along with a 20 year career leading projects supporting vulnerable groups in Australia, the Pacific and Southeast Asia. He has also co-authored publications that focus on resilience building and responsibility sharing in urban displacement contexts.

## **Farida Wahid**

### **Indonesia**

Ms Farida Wahid is the Head of the Sub-Directorate for Instruments of Economic, Social and Cultural Rights within the Indonesian Ministry of Law and Human Rights of the Republic of Indonesia. Prior to this appointment, she was Head of the Evaluation and Reporting Section for the Rights of Vulnerable Groups from 2011-2018.



Ms Farida Wahid has been working on human rights within the Government of the Republic of Indonesia since 1999. Over her career she has been actively involved in preparing regulations on the issues of children, women and persons with disabilities, drafting Law No. 8 of 2016 on Persons with Disabilities, and facilitating reconciliation in conflict areas such as Ambon, Palangkaraya and Ternate.

## **Gading Gumilang Putra**

### **Indonesia**

Mr Gading Gumilang Putra is National Legal Liaison Officer of Jesuit Refugee Service (JRS) Indonesia. JRS Indonesia has taken the role of assisting refugees and asylum seekers since 2009. JRS Indonesia initially accompanied Rohingya asylum seekers in Aceh and North Sumatra before developing assistance for refugees in Medan immigration detention centers (2012-2013 and 2018), Surabaya (2012-2015), and Manado (2015-2018) as well as assistance for urban refugees in Cisarua (2010 - present) and Jakarta (2018 - present). JRS Indonesia provides accompaniment, health services, cash-based assistance for food and housing, psychosocial, informal education, livelihood, protection and advocacy.



Gading graduated from the Faculty of Law, Universitas Gadjah Mada in 2013 specialising in International Law and passed his bar exam in 2017. His main role is as focal point for advocacy, protection and legal aid for JRS Indonesia in Jakarta. Currently his work involves coordination and capacity building among refugee communities, the government, NGOs, and private sector for a stronger collaboration in realising refugee rights in Indonesia and in the region.

## **Josef Szwarc**

### **Australia**

Mr Josef Szwarc works with the Victorian Foundation for Survivors of Torture (Foundation House), which provides a range of services to people of refugee backgrounds, including those seeking asylum who are in immigration detention. Many of its clients in detention have been children of various ages, both with and without family members.

As well as providing direct services (eg counselling) to detained children, Foundation House has advocated to the Australian government to provide alternatives to detention. Prior to his current position, Josef worked on diverse social policy and human rights issues for government and non-government agencies in Australia and the UK.



## **Joshua Ericsson**

### **Malaysia**

Mr Joshua Ericsson is currently the Program Manager for HOST International Foundation, Malaysia. Among the projects that he manages at present are the implementation of a community based child protection project for refugee children in the context of Covid-19 in Malaysia; and the implementation of a livelihoods project for refugee communities in Malaysia and Thailand.

His previous work experience includes working with the Child Protection Unit of the United Nations High Commissioner for Refugees (UNHCR) Malaysia; and the Human Rights Commission of Malaysia (SUHAKAM) on human rights advocacy and research, in particular child rights and refugee rights.

Joshua Ericsson has a Bachelor's in Law (LLB) (Hons) from the University of London (External Program) and a Master's in international law (LLM) (Hons) with a specialisation in Human Rights and Humanitarian Law from the International Islamic University of Malaysia (IIUM). He is fluent in English and Malay.



## **Katchada Prommachan**

### **Thailand**

Ms Katchada Prommachan is Thailand Country Manager of HOST International. In this role she has oversight over the implementation of community-based protection programs for children and their families who have been released from detention. HOST International has coordinated with the Department of Children and Youth of the Ministry of Social Development and Human Security and the Immigrant Bureau, in order to ensure the effective implementation of the Memorandum of Understanding (MoU) on the Determination of Measures and Approaches Alternative to Detention of Children in Immigration Detention Centers.

HOST International has directly engaged with beneficiaries of the program by providing support on Community Based Case Management Project and Livelihood and Community Development project. HOST has also conducted capacity building sessions for civil society networks and government agencies.



## **Kiradit Sachdev**

### **Thailand**

Mr Kiradit Sachdev is a junior diplomat (First Secretary) currently working at the Social Division under the Department of International Organizations, Ministry of Foreign Affairs of Thailand.

His main responsibilities covers issues related to irregular migration at operational level at the Ministry, such as on the issue of protection, engaging and cooperating with relevant agencies to reach sustainable solutions on various aspects of irregular migration at local, regional and international levels.

Before joining the Social Division, Mr Kiradit was posted to the Royal Thai Embassy in Lima, Peru, from 2016-2019, where he worked as a political and economic officer at the Embassy.



## **Kornkanok Wathanabhoom**

### **Thailand**

Ms Kornkanok Wathanabhoom is a Policy Advocacy and Communication Coordinator at Asylum Access Thailand. She is also the Coalition for the rights of Refugees and Stateless Persons (CRSP) coordinator. In this role she cooperates with CRSP partner organisations to uphold the rights of urban refugees in Thailand, particularly on the implementation of the national screening mechanism and the MOU on Alternative to Detention.

Ms Kornkanok Wathanabhoom also works to promote greater understanding of refugees issues among the general public through Asylum Access Thailand's social media platforms, as well as teaching law students on the issue of the refugees in Thailand.



## **Kyi Thar**

### **Thailand**

Mr Kyi Thar is the Project Director of Urban Refugee Program (URP) of Jesuit Refugee Service (JRS), Thailand. He is responsible for the direction and implementation of URP and its staff.

His responsibilities include developing new initiatives and project proposals; implementation and evaluation of the approved proposal; administration of the project and care for the JRS team and its relations with the local refugee population and with local authorities.



## **Mattika Mathurapotwachana**

### **Thailand**

Ms Mattika Mathurapotwachana is the Director of Programs for Step Ahead Foundation in Thailand. In 2017, Mattika joined the team to develop an innovative foster care program for refugee and asylum seeker children living in Bangkok's Immigration Detention Center. After the 2019 MoU was signed to end the detention of children, Mattika pioneered a program called Freedom for Families in collaboration with other like-minded NGOs to see the release of mothers from detention on bail and reunited with their children.



Mattika continues to give oversight to those Step Ahead projects as the Director of Programs. She is passionate about all children in Thailand growing up in safe and nurturing families. She believes strongly in collective impact and contributes as an active member of the Coalition on the Rights of Refugees and Stateless Persons (CRSP) and Strong Families Alliance Thailand (SFAT).

## **Min Jee Yamada Park**

### **International**

Min Jee Yamada Park joined the IDC as the Asia-Pacific Programme Officer in 2019. Prior to that, she worked in the areas of detention monitoring, research, policy advocacy, and capacity building, particularly for government actors in Southeast Asia and Africa. Her previous role as a Policy and Research Coordinator with the Thailand Institute of Justice focussed on advocating for the humane treatment of marginalised groups including migrants, stateless persons and ethnic minorities in criminal detention and promoting the implementation of the relevant international human rights standards into national laws and policies in Southeast Asia.



She has also published and spoken at various international and regional platforms on the experiences and challenges of vulnerable groups deprived of liberty, particularly women and their accompanying children, based on her extensive field research in detention facilities in Cambodia, Indonesia, Thailand and Kenya. Min received a Master of Arts in Development Studies from the International Institute of Social Studies, Erasmus University Rotterdam in the Netherlands. She is currently based in Bangkok, Thailand.

## **Noor Aziah Hj. Mohd. Awal**

### **Malaysia**

Professor Dato' Noor Aziah Hj. Mohd. Awal was appointed the Children's Commissioner of the Human Rights Commission of Malaysia (SUHAKAM) in August 2019. Professor Dato' Noor Aziah is a Professor of law at Faculty of Law, Universiti Kebangsaan Malaysia (UKM) and currently serves as Director of Institute Islam Hadhari, UKM and as Chairperson of Biro Kebajikan dan Tabung Pelajaran, Sukmanita UKM since year 2000.



Professor Dato' Noor Aziah is also a member of the Islamic Religious Council of Negeri Sembilan and was the first female to be appointed to such a post in Negeri Sembilan; the National Advisory and Consultative Council for Children since 2017; the Board of Directors for IKIM; the Editorial Board of Jurnal Kanun, Dewan Bahasa dan Pustaka; and the Disciplinary Panel for Bar Council Disciplinary Committee. In 2016 she was appointed as Malaysian Representative to the ASEAN Commission on the Promotion and Protection of the Right of Women and Children for three years. She has written five books on women, family and the law, and has authored more than 100 articles.

## **Ni Ni Aung**

### **International**

Ms Ni Ni Aung is a Project Manager (Policy and Partnership) of the Regional Support Office of the Bali Process on People Smuggling Trafficking in Persons and Related Transnational Crime (RSO). Her key responsibilities are to support refugee protection and international migration projects, including human trafficking and smuggling that the RSO is undertaking in partnership with its partners, such as UNODC, UNHCR, IOM, and the NEXUS Institute.



Prior to this, Ni Ni has substantial professional experience with IOM missions, non-governmental organizations, and community-based organizations in Thailand and Myanmar particularly focussed on migrant assistance and protection projects. She is a 2019 Asian Peacebuilders Scholarship (APS) awardee and holds a Masters' Degree in International Law and Human Rights from the United Nations-mandated University for PEACE (UPEACE).

Ni Ni holds a Masters' Degree in Business Administration, major in Finance and Banking, a Masters' Degree in Political Science, majoring in Global Politics, and a Bachelor's Degree in International Relations. She is fluent in English, Thai, and Myanmar.

## **Parinya (Ann) Boonridrerthaikul**

### **Thailand**

Ms Parinya Boonridrerthaikul (Ann) is a Child Protection Officer with UNICEF Thailand. Ann is responsible for programme development, planning, management, monitoring, technical and operational support to the children affected by migration programme, as well as networking and partnership building with UNICEF Thailand.



Ann has worked on civil and political rights and economic, social and cultural rights issues over the past 20 years, with experience in both program and management functions. Ann coordinated the Thai Civil Society Organization (CSO) Coalition for the United Nations Universal Periodic Review, during Thailand's second review in 2016.

In 2015 and since then, Ann has worked on advocacy campaigning for rights-based migration management for urban refugees and stateless persons, by helping to establish the Coalition for the rights of Refugees and Stateless Persons (CRSP).

## **Paula Attrill**

### **New Zealand**

Ms Paula Attrill is the General Manager of International Casework and Intercountry and Domestic Adoption in the Ministry for Children-Oranga Tamariki. Paula has had a long career in the New Zealand Public Service having held various operational roles in front line service delivery, leadership and management of care and protection, youth justice and adoption services, and advisory roles which have informed significant reform of the State care and protection system in New Zealand.



Paula holds both a Bachelor and Master's Degree in Social Work from Massey University New Zealand. She was recently awarded the Te Tohu Ratonga Tūmatanui o Aotearoa | The New Zealand Public Service Medal recognising her contribution to the New Zealand Public Service.



## **Pitchayadet Osathanon**

### **Thailand**

Mr Pitchayadet Osathanon is a Senior Policy Analyst of the Division of Internal Security at the Office of the National Security Council in Thailand. In this role, he is in charge of issues related to illegal migrants especially those in need of international protection.

Mr Pitchayadet was one of the Thai Government delegations who made an oral submission of the report to the Human Rights Committee under the International Covenant on Civil and Political Rights (ICCPR) in Geneva regarding the human rights issues in Southern Border Provinces of Thailand.



## **Rafidah Binti Abd. Aziz**

### **Malaysia**

Ms Rafidah Abdul Aziz is the Principal Assistant Director in the Children's Division, Department of Social Welfare (DSW), Malaysia. She has over 18 years experience in social welfare, serving in placements such as social welfare district offices, state welfare offices and now DSW headquarters. She has 10 years of experience in matters relating to child protection as well as rehabilitation of children in conflict with the law. She has served as Protector and Provision Officer dealing with cases of children who need protection and rehabilitation through court orders under the Child Act 2001. She also has experience in coordinating the Child Care Needs and Child Protection Unit (CCNCPU) training programme for child protectors in collaboration with UNICEF Malaysia.

Currently she is attached to children's services in DSW institutions under the Child Act 2001 and the Anti-Trafficking in Persons and Anti-Smuggling of Migrants (ATISOM) Act. She is also an educator and speaker on legislation including the Child Act 2001, Children Sexual Crime, Convention on the Rights of the Child and related policies within the department or other government agencies and NGOs in Malaysia. She holds a Degree of Human Development from Universiti Putra Malaysia and Master of Social Sciences from National University of Malaysia.



## **Sharyn Titchener**

### **New Zealand**

Ms Sharyn Titchener is a qualified and registered social worker and is currently the Manager of the International Child Protection Unit for Oranga Tamariki-Ministry for Children. Sharyn has a special interest in the protection of children when they are being moved across international borders. For the past 14 years, Sharyn has been contracted as an international consultant by the United Nations, Save the Children and other international organisations, to provide technical assistance to projects in the Pacific. These projects have been aimed at developing and implementing safeguards to protect women and children from violence, exploitation, trafficking and harmful cultural practices.

Sharyn has studied at Massey University (New Zealand) and obtained a Master of Philosophy, a Post Graduate Diploma in Social Policy and Social Work, and a Bachelor of Arts Degree (Social Science). Sharyn has also obtained Certificates in 'Monitoring Rights of Children', 'Child Participation' and 'Human Smuggling and Trafficking' from the Human Rights Education Bureau, USA.



## **Shellie Carr**

### **Australia**

Ms Shellie Carr has been working as Director of Child Wellbeing Operations in the Department of Home Affairs since October 2018. Her team promotes and oversees child safeguarding policies and procedures across both the Department and the Australian Border Force and supports officers to uphold domestic child safeguarding and protection responsibilities. Her team also monitors and reports on the compliance of business areas with child-related policy and procedure and assists in the Department's implementation of the recommendations of the Royal Commission into Institutional Responses to Child Sexual Abuse.



Shellie has worked for the Department for more than ten years in immigration compliance, case management, detention and international policy functions. Currently, Shellie is acting into the Assistant Secretary role for Child Wellbeing, which requires her to oversee the Department's participation in the National Redress Scheme for Institutional Child Sexual Abuse and its Unaccompanied Humanitarian Minors Program, in addition to the Department's continued implementation of the National Principles for Child Safe Organisations.

## **Simon Chugg**

### **Australia**

Mr Simon Chugg has been working as Child Wellbeing Officer for the Department of Home Affairs since January 2019. He provides specialist advice and training to Departmental and Australian Border Force officers nationally regarding child safeguarding and protection responsibilities and is a liaison with state and territory child welfare authorities and other external agencies in the coordination of complex cases involving minors and families in immigration programs.



Simon holds a Bachelor of Social Work Degree from La Trobe University and has over 17 years' experience working with asylum seekers and refugees across the federal and local government sectors in Australia and the UK, including as a Protection Obligations Decision Maker and Senior Case Manager for the Department of Home Affairs and social worker for Islington Council's No Recourse to Public Funds team. He began his career with a number of years working for The Asylum Seeker Project, Hotham Mission, a Melbourne-based NGO under International Detention Coalition founding director, Grant Mitchell.

## **Sriprapha Petchamesree**

### **Thailand**

Dr Sriprapha Petchamesree is currently Senior Lecturer in the International PhD Program in Human Rights and Peace Studies at the Institute of Human Rights and Peace Studies, Mahidol University, Thailand and is part of the Secretariat of the Asia Dialogue on Forced Migration (ADFM) She was appointed by the Thai Government as the Thai representative to the ASEAN Intergovernmental Commission on Human Rights (AICHR) where she served between October 2009 to December 2012.



Dr Petchamesree's research and expertise focuses on human rights, ASEAN and Southeast Asian studies, migration, including statelessness and citizenship, business and human rights, and international relations. She has spoken and written extensively about all of these issues. She has recently released a paper with Monash University, regarding the roles of ASEAN on forced migration.

Dr Petchamesree has a Bachelor of Arts in Political Science from Thammasat University, Thailand. She received her PhD from the University of Paris-X Nanterre in France.

## **Su-Anne Lee**

### **International**

Ms Su-Anne Lee is a Child Protection Specialist with UNICEF Malaysia, focusing on children affected by migration. Prior to UNICEF, she worked on governance for development and institutional reform with UNDP and refugee protection with UNHCR in Malaysia.



She also worked in the areas of migration, anti-trafficking, and business and human rights in the international nonprofit sector in Hong Kong and Tokyo. She holds an LLB from the University of Sheffield and an LLM from Columbia Law School.

## **Thientong Prasanpanich**

### **Thailand**

Mrs Thientong Prasanpanich, Director of the Protection System Development subdivision, conducts oversight and plays a significant role in the implementation of the Convention on the Rights of the Child (CRC) in Thailand. She also heads the secretariat of the Child Protection System Development Subcommittee under the National Child Protection Commission. Moreover, she is has responsibility in developing policies and strategies for vulnerable children including children affected by migration.



Mrs. Thientong is currently a major part of a team working to develop ASEAN Regional Plan of Action on Implementing the ASEAN Declaration on the Rights of Children in the Context of Migration (ASEAN RPA on CCM), Cross-Border Child Protection Systems and the implementation of the MOU on the Determination of Measures and Approaches Alternative to Detention of Children in Immigration Detention Centers, including the role of case management in the protection of children.

## **Vanessa Valeri**

### **Malaysia**

Ms Vanessa Valeri has been working as Assistant Director of Child Wellbeing Operations in the Department of Home Affairs since December 2019. Ms Valeri currently manages a team of Child Wellbeing Officers who support Departmental and Australian Border Force personnel from business areas such as detention, status resolution, field compliance, removals and border control to uphold their domestic child safeguarding and protection responsibilities.



Since commencing with the Department of Home Affairs in 2004, Ms Valeri has spent time in Detention, Refugee and Humanitarian, International, and Character Cancellations business areas. Ms Valeri holds a Bachelor of Communications (Public Relations) from the University of Canberra.

## **Vijeyatharzhini Bathmanathani**

### **Malaysia**

Ms Vijeyatharzhini Bathmanathan is an Administrative and Diplomatic Officer currently serving the Ministry of Women, Family and Community Development, Malaysia as an Assistant Secretary in the Policy and Strategic Planning Division. Among her key responsibilities in the Ministry are introducing legislative and administrative reform relating to children's policy; designing and overseeing administrative reform pilot projects; and Coordinating and preparing the Country Report on the Convention on the Rights of the Child (CRC).



Among the pilot projects she helms at present are the Diversion pilot project for children in conflict with the law (approved by Cabinet in September 2019 and began implementation in December 2019) and the Alternatives To Detention pilot project for children in immigration detention (design and formulation stage).

Vijeyatharzhini Bathmanathan studied Actuarial Studies at Macquarie University, Australia and also holds a Postgraduate Diploma in Public Management from the National Institute of Public Administration, Malaysia. She is fluent in English, Malay, and Tamil

## **Vivienne Chew**

### **International**

Ms Vivienne Chew joined the International Detention Coalition (IDC) as the Asia Pacific Regional Coordinator in 2012. Prior to that, she worked for over eight years with refugee and asylum seeking communities, predominantly in countries of first asylum. During that time, she successfully established and managed refugee legal aid programs for Asylum Access in Thailand and Tanzania. Vivienne has undertaken a number of research projects on children's rights, birth registration, statelessness, and the inclusion of refugees in the formal labour market in Malaysia.



Vivienne holds a Law degree from the University of Cardiff, Wales, and a Master's degree in International Human Rights from the Josef Korbel School of International Studies, University of Denver. Prior to joining the humanitarian sector, she practiced as a corporate finance lawyer for Clifford Chance LLP in London and Thailand.